



EASTON SUBURBAN WATER AUTHORITY

WINTER NEWSLETTER 2023

WHO WE ARE

Easton Suburban Water Authority (ESWA) is a municipal authority incorporated in 1957 by the City of Easton to provide high-quality water to the municipalities surrounding the city. ESWA is advised by a nine member Board of Directors that is appointed by the City Council of Easton.

In January 2007, the Authority entered into a 25-year Lease Agreement with the City of Easton to assume the management and operational responsibilities, as well as all capital improvement initiatives, for the City of Easton Water System, including the Water Treatment Plant.



WHAT WE DO

Today, with over 50 employees, the Authority serves more than 34,800 customers in a service area that includes the City of Easton, the Townships of Palmer, Forks, Bethlehem, Williams and Lower Nazareth, and the Boroughs of Wilson, West Easton and Glendon.

Customers are provided water from the City of Easton Water Treatment Plant that produces an average of 7 million gallons of water per day and has the ability to produce 16 million gallons of water per day drawing water from the Delaware River.

HOW WE DO IT

ESWA utilizes different forms of technology and equipment to monitor chemical levels, water pressure and flow throughout its water system. In addition to the technology and equipment, ESWA relies on its customers to act as an additional set of eyes on the water system.

If customers should experience lower water pressure or discolored water, they are encouraged to contact ESWA to investigate the issue. Lower pressure, discolored water or water running in the street could be indications of a water leak in the area.



PROJECT WRAP UP **ESWA completed two larger water system projects in 2023.**

Our **Route 191 Water System Improvements Project** was completed in the Summer of 2023 when permanent pavement restoration was completed. This project replaced the water mains and service laterals on Route 191 in Lower Nazareth Township between Newburg Road and Christian Springs Road.

Our **Old Orchard Water System Improvements Project** started in July of 2023 and pavement restoration was completed in October 2023. This project replaced approximately 11,000 feet of water main in the Old Orchard area of Palmer Township.

ESWA personnel also completed water system improvement projects on Shawnee Avenue, Iron Street and Valley Street in the City of Easton during 2023.

GET READY FOR THE COLD WEATHER



FROZEN PIPES

If you experience “no water” during the cold months, check all faucets before calling our office. It could be related to a frozen pipe which is the property owner’s responsibility. To avoid this situation and costly bills:

- Wrap/insulate pipes in unheated areas of the home (i.e., basements, attics, etc.).
- Caulk, cover or repair broken windows that are near water meters or pipes.
- Locate and tag your master valve in case pipes freeze or rupture.



WINTERIZING TIPS

- Remove all hoses from outside faucets and shut them off from the inside. Leave the fixtures open to drain.
- Secure and drain all underground lawn sprinkler systems.
- If you plan to be away for an extended time during the winter months, it is very important to maintain minimum temperatures in your home to prevent freezing of the interior plumbing fixtures.
- Fit exposed pipes with insulation sleeves or wrapping to slow heat loss.

Remember, your indoor plumbing is your responsibility. Protecting your pipes saves water and money!



CLEAR HYDRANTS

Please ensure that snow and ice are cleared from hydrants near your property. This allows the fire department and our crews quick access to the hydrant in case of a fire or for a necessary repair. Some hydrants are equipped with markers to assist the fire department in finding them. Please do not tamper with them and notify us if a marker has been removed or vandalized.

HOW WATER WISE ARE YOU?

- DO YOU KNOW THE SOURCE OF YOUR TAP WATER?
ESWATER.NET/WATER-WHERE-WATER-COMES-FROM.HTML
- DO YOU KNOW HOW THE WATER GETS TREATED BEFORE IT GETS TO YOUR HOME?
ESWATER.NET/WATER-MONITORING.HTML
ESWATER.NET/QUALITY-REPORTS.HTML
- DO YOU KNOW HOW YOUR WATER IS MONITORED AND TESTED?
ESWATER.NET/COMMUNITY-STANDARDS.HTML
- DID YOU KNOW THAT WE NEED YOU TO HELP PROTECT WATER SOURCES?
ESWATER.NET/COMMUNITY-ENVIRONMENT.HTML
ESWATER.NET/COMMUNITY-HELPFUL-HINTS.HTML

