

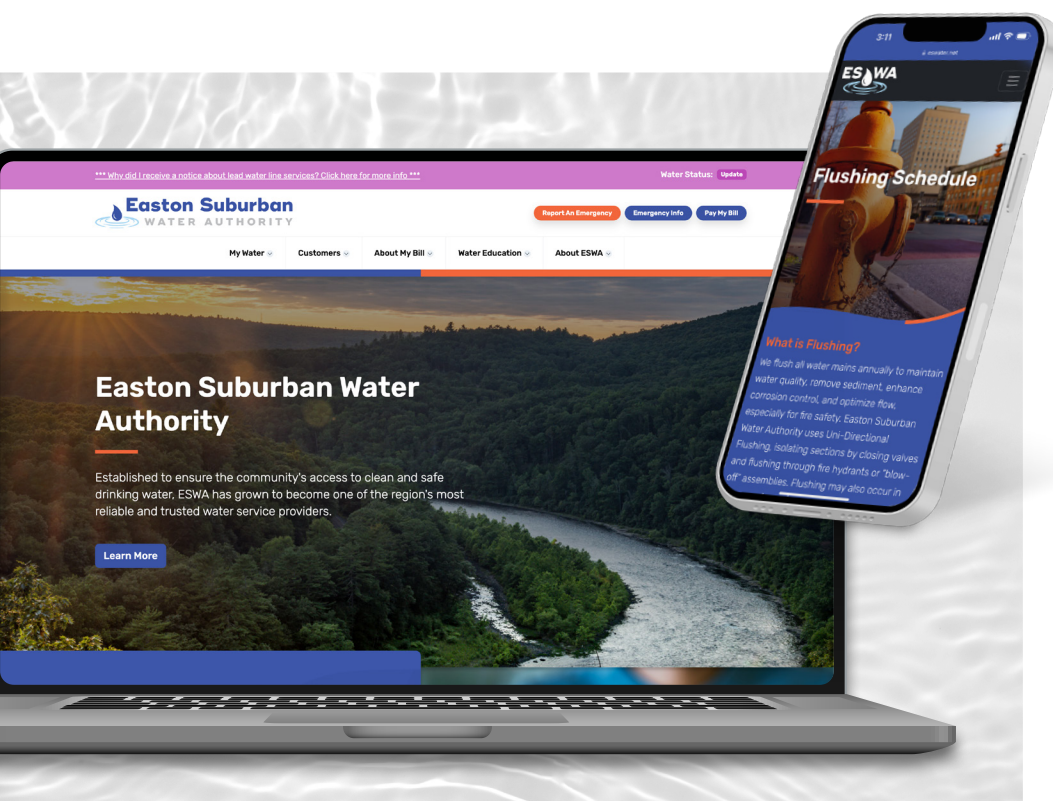
Introducing the New ESWA Website

We're thrilled to unveil the newly redesigned Easton Suburban Water Authority website! This update reflects our commitment to providing a modern, user-friendly experience while making it easier for our customers to access the information and services they need.

Here's what's new:

- **Fresh Look and Feel:** Our revamped branding brings a clean, updated design that's both visually appealing and functional.
- **Streamlined Navigation:** Finding what you need is now simpler than ever. Whether it's reporting a water emergency or learning about water quality, the intuitive layout guides you quickly to your destination.
- **Enhanced Accessibility:** With improved search functionality and mobile-friendly design, you can access essential resources anywhere, anytime.
- **Clear Organization:** Items like forms, service details, and news updates are now categorized logically, ensuring you spend less time searching and more time getting the support you need.

We invite you to explore the new site and experience the improvements firsthand. As always, your feedback is welcome—let us know what you think by contacting us at info@eswater.net.



Construction Projects

Bushkill Creek Crossing and Tatamy Road Water System Improvements:

Design is being completed on a project in Forks and Palmer Townships to install a new 16" ductile iron water main across the Bushkill Creek near Bushkill Park Drive, as well as to replace the existing 10" cast iron water main on Tatamy Road between Hackett Avenue and Walter Avenue with a new 12" and 16" ductile iron water main. The project should be bid on in the Spring of 2025, with construction occurring in the summer and fall. Permanent pavement restoration should be completed prior to winter.

Southside Water System Improvements:

Design is being completed on a project in the South Side of Easton to replace the existing cast iron water mains with new 8" ductile iron water mains. The project will include the replacement of water mains and the replacement of any water service laterals that are found not to be copper. The project should be bid on in the spring with construction being performed in the summer and fall. Permanent pavement restoration will likely be completed in the Spring of 2026. The work is planned on the following streets:

Lachenour Avenue
(Madison St. to Charles St.)

East Madison Street
(Lachenour Ave. to Ann St.)

Folk Street
(Cooper St. to East Madison St.)

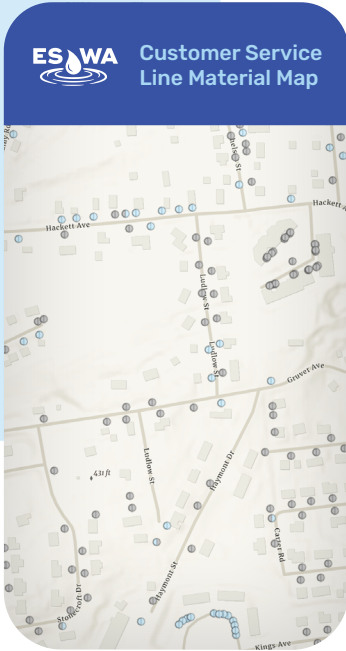
East St. Joseph Street
(Folk St. to Ann St.)

Charles Street
(East Madison St. to Lachenour Ave.)

James Street
(East Madison St. to Lachenour Ave.)

PipeInsight

Know Your Service Line Material



ESWA is committed to providing safe, high-quality water, which is why we've launched PipeInsight, a program designed to help identify the material of your service line.

In compliance with the U.S. EPA's Lead and Copper Rule Revision (LCRR), which took effect in October 2024, ESWA has completed a comprehensive inventory of service line materials—both on our side and yours. Knowing your service line material is vital, as lead service lines are the most common source of lead in tap water.

The service line inventory has been created, but it remains a work in progress as there are still service laterals yet to be identified.

Discover What Your Service Line Is Made Of

Visit our interactive Customer Service Line Material Map to check your property and see if your service line contains lead. This tool empowers you to make informed decisions about your water quality and take steps to protect your family's health.

Learn more and access the map here: eswater.net/my-water/lead.

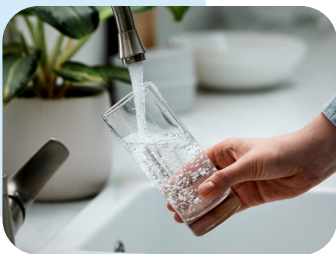
Comprehensive Flushing Program

ESWA will be starting our comprehensive flushing program in April once weather conditions allow it. Notification will be provided by email, call, and text when each portion of the water system is flushed. The flushing schedule will be posted on our website and phone system, and updated on a daily basis. The website and phone system will be updated at 4 p.m. to reflect the schedule for the following business day.

Visit the web link for the flushing schedule here: eswater.net/flushing-schedule.



Taste and Odor



As we move into the late spring and early summer, ESWA will be monitoring for the levels of Geosmin and MIB in the Delaware River which can cause an earthy or musty smell and taste in the water. Geosmin and MIB, short for 2-Methylisoborneol, are naturally occurring organic compounds. They're produced by certain algae and bacteria commonly found in bodies of water like lakes, reservoirs and rivers. While they are responsible for that earthy and musty aroma and taste in water, they do not pose a risk to your health. The levels of Geosmin and MIB increase in the spring and fall when temperatures change.

Sign Up for Auto Pay and Never Miss a Payment

We now offer the convenience of an AutoPay Program, making bill payment effortless. With AutoPay, the amount due on your water bill is automatically deducted from your checking or savings account on the due date and securely transferred to ESWA.

Enroll today at eswater.net/about-my-bill/payment-options and enjoy stress-free billing.



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