Easton Suburban
WATER AUTHORITY

FALL NEWSLETTER | 2026

Never letting our guard down with cybersecurity. Always ready to defend against any cyber threats.

Maintaining the security and reliability of our water treatment and distribution systems is critically important. As technology continues to play an increasingly important role in water operations, cybersecurity is essential to protecting our infrastructure and you.

We're always working to strengthen our systems, policies, and procedures to defend against evolving cyber threats. That's why we're aligning our cybersecurity practices with the National Institute of Standards and Technology (NIST) Cybersecurity Framework (CSF) 2.0, a nationally recognized framework for managing and reducing cybersecurity risk.

Protecting our water system goes well beyond pipes, pumps, and treatment facilities. It means safeguarding the technology and information systems that keep everything running safely and reliably. Cybersecurity is an ongoing effort. You can be sure we're never letting our guard down.

Spot a Broken Underground Pipe

Common signs of a water main or a service lateral break include:

Lower Water Pressure

A noticeable drop in water pressure can signal a problem.

Discolored Water

A break can stir up sediment and corrosion, leading to brownish water.

Water on the Roadway

Pooling or flowing water on a road, especially with dirt and mud, could indicate a break.

Be Winter Water Ready

Frozen Pipes

If you have no water during cold weather, check all faucets before calling us. A frozen pipe may be the cause and repairing it is the property owner's responsibility.

To help prevent frozen pipes:

- Insulate pipes in unheated areas, such as basements and attics.
- Seal or repair broken windows near pipes and water meters.
- Locate and tag your master valve in case a pipe freezes or bursts.

Winterizing Tips

- Disconnect and drain outdoor hoses and faucets.
- Drain underground sprinkler systems.
- Keep your home heated when away to prevent freezing.
- Insulate exposed pipes to reduce heat loss.

Protecting your pipes helps prevent costly damage and saves water and money.

Clear Hydrants

Keep snow and ice cleared from hydrants near your property so emergency and repair crews have quick access. Do not remove or tamper with hydrant markers. Please report any missing or damaged markers.

Help Us Keep The Water Flowing

We need your help to find potential issues. If you notice any of the signs mentioned above—lower water pressure, discolored water, or water on the road—contact us at 610-258-7181. Although we continuously monitor pipes through our SCADA system, your observations help us to quickly identify and resolve issues.

Thank you for helping us keep our water system running smoothly.

Remembering Bruce "Broose" Walter

For 34 years, Bruce A. "Broose" Walter was an integral part of our family. His dedication to his work was an important part of our history, growth, and success. Bruce, 61, of West Easton, passed away on March 25, 2026, surrounded by his wife and daughters. His passing was an irreplaceable loss to his family, friends, and coworkers. A 1982 graduate of Wilson Area High School, Bruce faithfully served ESWA and the greater community. He saw tremendous change and growth while helping to make that progress possible.

Bruce had a remarkable knowledge of ESWA's water system. There were few places, facilities, or pieces of equipment that Bruce didn't know something about.

Over his long career, Bruce worked in and alongside many departments. He was always willing to lend a hand, troubleshoot a problem, answer a question, or share what he learned. His deep institutional knowledge made him an invaluable resource. If there was a question about how something worked, where something was located, or why something had been done a certain way years ago, Bruce probably knew the answer. That kind of expertise won't be easily replaced.

He didn't just watch ESWA grow; he helped make it happen. He was influential in developing our Supervisory Control and Data Acquisition (SCADA) system, a critical part of monitoring and operating the water system.

Bruce was also involved with our major Water Treatment Plant upgrades completed in 2010. These projects helped modernize our operations and laid the foundation for the technologies and processes we rely on today.

His greatest accomplishments may not have his name written on them, but his fingerprints are everywhere. When a system he helped develop operates, a piece of equipment he helped install keeps working or knowledge he shared helps solve a problem, Bruce's legacy continues.

People here will remember more than his knowledge and ability to keep things running. Bruce was a coworker, a friend, a teacher, a problem-solver and someone everyone genuinely enjoyed being around. People who knew Bruce grew fond of him. He was dependable and hardworking, but he also brought something that can't be found in a job description: a career filled with experience, friendships, stories, laughter, and memories. Bruce knew that operating a water system isn't just about equipment, pipes, pumps, computers, and treatment processes. It's also about people working together and passing their knowledge on to the next generation.

Bruce's contribution to ESWA can't simply be measured by his 34 years here. It's measured in the systems he helped build, the problems he helped solve, the coworkers he helped along the way, and the knowledge he shared with those who continue the work.

Bruce left ESWA better than he found it. That's one of the greatest compliments that can be given to someone who dedicated so much of his life to serving the Authority and its customers. We're grateful for Bruce's commitment and service. More importantly, we're grateful for the opportunity to have known him, worked with him, learned from him, and called him our friend.

Bruce "Broose" Walter will be deeply missed, but he will never be forgotten.

His work helped build ESWA's past. His knowledge helped shape its present. And his legacy will remain part of its future.

Paxinosa Tank Painting Project

This fall, we'll remove the Paxinosa Water Storage Tank from service for repainting. The 600,000-gallon tank was constructed in 1997 and provides water to customers in Forks Township and part of the College Hill area of the City of Easton. The project includes removing the existing paint system and installing a new interior and exterior paint system. We'll also make minor improvements to meet current standards. The project is anticipated to take about 3 months with the tank being ready for service before winter starts.

Keeping Your Information Current

To update your information, scan the QR code or visit eswater.net/forms-publications/

In Case of Emergency? Please Let Us Know!

Your comfort and convenience is our top priority and believe it or not, we don't always hear from you if there is a problem with your water supply or quality. If you need to report an outage or an urgent water-related issue, please contact our office at **610-258-7181.** The ESWA team is available 24/7 to resolve urgent water-related matters.

For non-urgent issues, visit our website and submit the information here: **https://eswater.net/report-an-emergency/** or email us at **info@eswater.net**

ESWA

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